



Ref. No.: UE /02742/17  
Date: 23 Feb,2017

## **Attention: General Manager**

**Dear Sir / Madam**

Greetings,

Golden Star Consulting (GSC) is pleased to invite you to participate in its upcoming workshop:

### **Enterprise Resource Planning (ERP) Implementation**

That will take place in Amman – Jordan during the period from 18/04/2017 through 20/04/2017, Total credited hours (24 hrs.) over 3 working days.

Highly qualified Instructor enjoys wide experience in ERP implementation projects in Jordan and he region.

#### **Course Overview**

ERP (Enterprise Resource Planning) Systems are one of the most important Information Systems in any organization; they have become the backbone of any today's businesses and increasingly becoming an essential and mandatory component towards building a successful business.

Implementing an ERP is not about installing a piece of software, to the implementing vendor, it's a project, while to the receiving company it is a part of the organizational transformation and development, and companies invest huge amounts of resources in such projects, therefore proper readiness and involvement of the core team is critical to the success of these projects.

In most implementations, there is a gap between the consulting vendor who is implementing the solution and the organization who is using it, and this training is to fill this gap, and help companies understand their role more and get much more benefit from their new system.

#### **Course Objectives**

- Understand the organizations, structures, and business cycles.
- Understand the importance of Information Systems and ERP for an organization.
- Understand the implementation project and project management.
- Explain and understand the basic requirements, and how to be ready.
- Discuss the implications of ERP on business processes reengineering.
- The key technical and business pieces of ERP: Master Data, Forms & Reports, Security, roles & Responsibilities, etc.
- Understand what training on ERP should mean, and what accepting the ERP means.
- Understand the benefits of Continual Improvement to the organization through the interactive support and feedback.
- Discuss and understand the major challenges and risks in an ERP implementation.



## Target Audience

- Process Owners, Department Managers.
- Senior employees and supervisors.
- ERP Managers, IT Managers.
- Project Managers.
- IT & Business Consultants.
- Business Analysts & Advisors.

## Course Agenda

### DAY 1 - What is ERP?

#### **PART 1:**

- What is Enterprise?
- The Organizational Structures.
- Business Cycles.

#### **PART 2:**

- Why ERP? Int. ERP Names.
- Information Systems.
- Benefits & Challenges.

### DAY 2 – What is a Project

- How to plan for ERP Implementation?
- How to execute the project?
- How to successfully close the project?
- Basic Requirements. & Readiness.
- Business Process Reengineering.

### DAY 3 – Readiness

- Roles & Responsibilities.
- Forms & Reports.
- Master Data.
- Training & Acceptance.
- Maintenance & Support.
- Feedback & Improvement.

## Services Rendered:

- Certificate for each participant issued from GSC- Amman
- Attendance sheet covering the 3-days workshop
- Training bag includes a copy of the training material and handouts
- Daily Coffee breaks (qty. 2) & daily Lunch ( Open Buffett ) .



### **Participation Fees:**

- US Dollar (1100) for each participant, if you are planning to send (4) participants, then the fifth participant is **FREE** of any charges.

We hope our offer will meet your expectations.

CEO

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